BYD AUTO NEW ZEALAND RECALLS SHARK 6 VEHICLES DUE TO SPARE WHEEL LIFTER ASSEMBLY ISSUE

15 September, 2026

BYD Auto New Zealand today announced that it will initiate a safety recall involving certain BYD Shark 6 vehicles produced between 29th of August 2024 through to the 15th of June 2026 inclusive to replace the Spare Wheel Lifter Assembly. There are approximately 2,918 vehicles involved in the New Zealand market.

For involved vehicles, BYD has identified that in certain circumstances incorrect installation of the spare wheel, incorrect positioning of the spare wheel tray or insufficient fastening torque may cause abnormal wear of the spare wheel support cable. Continued movement and friction during vehicle operation may cause the cable to fail, resulting in spare wheel detachment. This may create a hazard to other road users and potentially cause serious injury or death.

For involved vehicles, BYD will replace the Spare Wheel Lifter Assembly with an updated design, free of charge to the customer.

The remedy will take approximately 0.5 hours. Depending on the dealer's work schedule owners may be required to make their vehicle available for a longer period.

BYD Auto New Zealand will contact all owners of involved vehicles to provide details of this safety recall campaign. Owners are asked to keep their details up to date to receive important communication from BYD in the future. Customers can check and update their details by calling their local BYD Dealership.

Frequently Asked Questions

Q1. What Shark 6 vehicles are involved in New Zealand?
A1. There are approximately 2,918 BYD Shark 6 vehicles involved in the New Zealand market.

MODEL / VARIANT	MANUFACTURING DATE		QTY	TOTAL
	FROM	TO		
SHARK 6	29-Aug-24	15-June-26	2,685	**2,918**
SHARK 6 2.0T Performance	22-Apr-26	15-June-26	214	
SHARK 6 Cab-Chassis	24-Nov-25	15-June-26	19	

Q2. What is the condition?
A2: For involved vehicles, BYD has identified that in certain circumstances incorrect installation of the spare wheel, incorrect positioning of the spare wheel tray or insufficient fastening torque may cause abnormal wear of the spare wheel support cable. Continued movement and friction during vehicle operation may cause the cable to fail, resulting in spare wheel detachment. This may create a hazard to other road users and potentially cause serious injury or death.

Q3. What does the remedy involve?
A3. Involved vehicles will have the Spare Wheel Lifter Assembly replaced with an updated design, free of charge to the customer.

Q4. How long will the remedy take?
A4. To have the Spare Wheel Lifter Assembly replaced with an updated design, free of charge to the customer, will take approximately 0.5 hours.

Q5. When will I be contacted by BYD?
A5. BYD will contact you shortly via mail / letter. Customers with the BYD App may also receive notification.

Q6. Can BYD owners continue to drive their vehicle?
A6. Customers of involved vehicles wishing to continue driving should remove the spare wheel until the remedy is completed. Steps to remove the spare wheel can be found in the BYD Shark 6 Owner's Handbook. Click here and proceed to page 259.

Q7. Does this condition involve other BYD models?
A7. No. Only Shark 6 models mentioned in the Production range [refer Table at Q1] are involved in the New Zealand market.

Q8. My vehicle is in the involved production range. What should I do?
A8. Please contact your BYD dealer as soon as possible. Customers of involved vehicles wishing to continue driving should remove the spare wheel until the remedy is completed. Steps to remove the spare wheel can be found in the BYD Shark 6 Owner's Handbook. Click here and proceed to page 259. Owners with additional questions or concerns are asked to please contact their BYD dealer in the first instance

Q9. Where can I find my VIN?
A9. The VIN number is visible from the outside looking through the lower corner of the front windscreen on the driver's side. Additionally, the VIN can be viewed on the B-pillar nameplate located at the lower part of the driver's side B-pillar when the door is open. For further information on how to find the VIN specific to your vehicle please refer to the "vehicle identification" section of your Owner's Manual.

Q10: Will my BYD be fixed straight away once I make contact with my BYD dealer?
A10: Your BYD dealer will confirm your booking for the remedy at the earliest opportunity.